

MEMORANDUM

TO: City Council

FROM: David J. Deutsch
City Manager

SUBJECT: ***Status Report***

DATE: October 4, 2012

Status Report

1. Smart Meter Installation in Bowie

Mike Fowler, Manager, Local Affairs for BGE, called to indicate that renewal of the smart meter installation in Bowie has been delayed until Monday, October 15th. This is one week later than was communicated to City Council at your meeting on Monday. BGE intends to use a dialer call to all residents who are scheduled to have smart meter installation. They intend to use this form of phone communication for all of Bowie going forward as this program progresses. BGE indicated that there may be some instances that the phone list that they have is not completely accurate.

Also, BGE indicated that some customers may receive calls after they have already had smart meters installed. The message will be prepared in a way to address this issue. BGE will also continue to contact residents by post card informing residents of smart meter installation. BGE will be taking a photograph of the door hangers where smart meters have been installed as part of the record they will be keeping on each installation. Finally, BGE intends to hold another open house in Bowie given the fact that 17,000+ residents are still scheduled to receive smart meters over the next three months. The date and time for this open house have not yet been determined.

DJD/asf